



Asociación de Vecinos de Akumal Norte A.C.

September 27, 2022

Minutes Vecinos Akumal Norte Board Meeting

Call the meeting to order-Dan

Attendance:

- 1) President Roy D. Freeman
- 2) Vice President Helmie Atarie
- 3) Secretary Monica Estrada
- 4) Treasurer Tandy Muir-Warden
- 5) Vocal Ingrid Datica
- 6) Vocal Peter Swenson
- 7) Vocal Beryl Van Lierop

Guests

- 1) Neil Canter
- 2) Rocio Cue
- 3) Henning Bartsch

Approval of previous board's meeting minutes

President's Report

- Experience Xcaret Parque report for their new parking lot Agreement is for parking on their lot across from their main entrance van parking only no commercial signs or businesses in the lot.
- Vecinos Meeting with neighbors re Sewage Sewage resolution will take a long time if we wait for CAPA. Our neighbors are at a very preliminary planning stage for their development. We discussed the possibility of incorporating the Vecinos de Akumal Norte requirements into their Sewage System. We have provided our capacity needs
- Guest presentation:

Neil Canter presented the new Customer Relations (Membership) Management system. Three Key Vecinos Initiatives are Converging

- 1) -Member database management
- 2) -Credit Card payment processing
- 3) -New Website

CRM functions required include: Membership database management, Invoicing, Donation management and Payment Processing, Integrated website construction, Tracking member accounts, Exporting to accounting software

➤ **Wild Apricot** has been chosen as our Membership management software system

- \$48 usd per month for up to 100 users, - \$60 usd for up to 250,
- No need for professional webmaster
- Payment Processing
- It charges 4.2% plus \$3.5 pesos per transaction
- Fees are lower than what we pay with current US based merchant account
- Wild Apricot is a Stripe partner
- Much simpler arrangement
- no need for money transfers between US and Mexico
- No need to establish US LLC or US bank account

Website Demo, Built with Wild Apricot CMS

- Payment processing is live and pays directly to Vecinos' Intercam account
- Anticipated roll-out by end of year
- Next step: Beta testing with a selected number of members and board members to be sure data import, emails, invoicing, payment processing, etc are exactly as we want.

R.F.C.: AVA0509128N2

Hacienda de la Tortuga, 2nd Piso, Oficina de Carmina Garma, Contador

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➤ National Guard Report by Rocio Cue

- Presented Protocol for Security as suggested by Ivan
- Need Prices for cameras old supplier is unavailable will get quote from same city supplier, highly recommended.
- New Priorities -CCB CFE meters and Termite Extermination
- Wood that is damaged will need to be replaced
- recommendations needed for good pest control provider. We need a plan for future termite control.

➤ Committee Reports

1) Government Committee - Ingrid

- We are in 2 nd Stage of Project
- Need \$500,000 pesos
- Need Fundraising which Dan is working on.

➤ Created Committees to meet Ivan's suggested groups

- 1) Catastro-Henning and Dan
- 2) Public Security-Dan, Rocio, Peter, Jorge and Ingrid
- 3) Sewage-Dan, Gerardo, Ingrid and Monica
- 4) Solid Waste- Ivan, CEA, David
- 5) Public Lighting- Dan, David, Monica and Helmie

Payment for Government Committee problems are not resolved

Ingrid to send copies of pending payments to Tandy.

6.)Finance Report - Tandy

- Finalizing the numbers
- Still working to get membership dues paid, Slow but they are coming in

➤ Charter Committee- Tandy

Charter changes and the final document not yet available. It might need to be on HOLD

After Tandy meets with Jonas today September 27 at 5:00 p.m. she hopes to have answers

-The privacy policy document requires final review of Spanish version, Monica will check it. Policy to be uploaded to old and new websites.

4. Old Business

5. New Business

Tope in front of La Buena Vida

-Dan had a long-time discussion with Jamie to repair the topes and road.

Jamie stopped the supplier that Dan uses.

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